

Via Overnight Delivery



2600 Maitland Center Pkwy.

Suite 300

Maitland, FL 32751

P.O. Drawer 200

Winter Park, FL

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32790-0200

Tel: 407-740-8575

Fax: 407-740-0613

www.tminc.com

Clerk's Office

South Carolina Public Service Commission

Synergy Business Park

101 Executive Center Dr.

Saluda Building

Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic

Communications

SC Authorized Utility Representative

Dear Sir or Madam:

Enclosed please find a copy of the SC Authorized Utility Representative, filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications. No check is enclosed as there are no remittance fees due.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely.

Kimberly N. Geuder

Compliance Reporting Specialist

file: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic

Communications - Reporting - South Carolina

KG/sh

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS TYPE: []IXC [X]CLEC [] ILEC [] Wireless

		CERTIFICATED COMPAN	IY INFORMATION	
N	latri ≍ Telecom, Inc.			
	ompany Name		, FIIA/OOM	
	latrix Business Technologies d/b/a l	Frinsic Communications	972-910-1900	
	Dba/fka		Telephone #	4 T
-	433 E. Las Colinas Blvd, Suite 400			<u> </u>
	lailing Address			
	ving, TX 75039			
	ity, State, Zip Code			e de la companya de l
	33 E. Las Colinas Blvd, Suite 400 sine ss Location			
	ving, TX _75039			
	ity, State, Zip Code		County	
	.,,			
		REGISTERED AGENT I	NFORMATION	
				•
Reg	gistered Agent: C T Corporation S	System,		
Ma	iling Address: 75 Beattie Place,	rwo Insignia Financial P	laza	
0	Olista Zin Ondas — Creambilla (00004		:
City	, State, Zip Code: Greenville, S	50 29001		·
	Dunayant to the Commission's			- fallanda a ana
	Pursuant to the Commission's r	ules and regulations, print	or type company contact for th	e following areas:
A.	Linda Dellaero			
	General Manager (Include address if di	·		
	813-892-9053 Telephone Number	/ 813-973-3243		
	•	Faccimile Number	/Ideliaero@matrixbt.com	
3.	Mary Hope	Facsimile Number	/Idellaero@matrixbt.com E-mail Address	
	Customer Polations/Complaints Pens		E-mail Address	
	Customer Relations/Complaints Repr 972-910-1374	resentative (Include address if d	E-mail Address ifferent than above.)	·
	Customer Relations/Complaints Repr 972-910-1374 Telephone Number		E-mail Address	·
21	972-910-1374 Telephone Number	resentative (Include address if d / 866-418-9750	E-mail Address ifferent than above.) / regulatory@matrixbt.cc	·
C1.	972-910-1374 Telephone Number Mary Hope	resentative (Include address if d / 866-418-9750 Facsimile Number	E-mail Address ifferent than above.) / regulatory@matrixbt.co E-mail Address	om
C1.	972-910-1374 Telephone Number Mary Hope Customer Relations/Complaints Representations/Complaints	resentative (Include address if d / 866-418-9750 Facsimile Number resentative for Escalated Comp / 866-418-9750	E-mail Address ifferent than above.) / regulatory@matrixbt.co E-mail Address plaints (Include address if different to regulatory@matrixbt.co	om han above.)
C1.	972-910-1374 Telephone Number Mary Hope Customer Relations/Complaints Representations	resentative (Include address if d / 866-418-9750 Facsimile Number esentative for Escalated Comp	E-mail Address ifferent than above.) / regulatory@matrixbt.co E-mail Address plaints (Include address if different the	om han above.)
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	972-910-1374 Telephone Number Mary Hope Customer Relations/Complaints Representations of the second	resentative (Include address if d / 866-418-9750 Facsimile Number resentative for Escalated Comp / 866-418-9750 Facsimile Number	E-mail Address ifferent than above.) / regulatory@matrixbt.co E-mail Address plaints (Include address if different to regulatory@matrixbt.co	om han above.)
D2.	972-910-1374 Telephone Number Mary Hope Customer Relations/Complaints Representations Number 972-910-1374 Telephone Number 888-411-0111 Customer Contact (Toll Free Number)	resentative (Include address if d / 866-418-9750 Facsimile Number resentative for Escalated Comp / 866-418-9750 Facsimile Number	E-mail Address ifferent than above.) / regulatory@matrixbt.co E-mail Address plaints (Include address if different to regulatory@matrixbt.co	om han above.)
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D2.	972-910-1374 Telephone Number Mary Hope Customer Relations/Complaints Representations Number 972-910-1374 Telephone Number 888-411-0111 Customer Contact (Toll Free Number) Tom Fritz Engineering Operations (Include addre	resentative (Include address if d / 866-418-9750 Facsimile Number resentative for Escalated Comp / 866-418-9750 Facsimile Number	E-mail Address ifferent than above.) / regulatory@matrixbt.cc E-mail Address plaints (Include address if different to the content of the co	om han above.)
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D2. D.	972-910-1374 Telephone Number Mary Hope Customer Relations/Complaints Representations/Complaints Representations/Complaints/C	resentative (Include address if d / 866-418-9750 Facsimile Number resentative for Escalated Comp / 866-418-9750 Facsimile Number ress if different than above.) / 800-657-9714 Facsimile Number	E-mail Address ifferent than above.) / regulatory@matrixbt.co E-mail Address plaints (Include address if different to the following of the f	om han above.)
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Emergencies (During non-	office hours)			
888-339-3133	1	/ noc@matrixbt.com		
Telephone Number	Facsimile Number	E-mail Address		
ion, please provide the follo	owing company contact information to	assist in proper routing of correspondence and invoices:		
Linda Dellaero				
•	ide Address if different than above) / 813-973-3243	/ Idallaara@matriyht aam		
813-892-9053 Telephone Number	Facsimile Number	/ Idellaero@matrixbt.com E-mail Address		
Kimberly N. Geuder	i acsimile reamber	E-mail Address		
Dual Party Mailings (Nam	۵)			
	er Park, FL 32790-0200	·		
(Mailing Address)				
407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com		
Telephone Number	Facsimile Number	E-mail Address		
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Interim LEC Fund Mailings		·		
	er Park, FL 32790-0200			
(Mailing Address) 407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com		
Telephone Number	Facsimile Number	E-mail Address		
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	Universal Service Fund Mailings (Name)			
P.O. Drawer 200, Winter Park, FL 32790-0200				
(Mailing Address)				
407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com		
Telephone Number	Facsimile Number	E-mail Address		
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Gross Receipts Mailings (Name) P.O. Drawer 200, Winter Park, FL 32790-0200				
(Mailing Address)	er Fark, FL 32790-0200	•		
407-740-8575	/ 407-740-0613	/ kgeuder@tminc.com		
Telephone Number	Facsimile Number	E-mail Address		
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Lifeline Mailings (Name)				
(Mailing Address)				
407-740-8575	/ 407-740-0613	/ kgeuder@tmipc.gom		
Telephone Number	Facsimile Number	E-mail Address		
TECHNOLOGIES MANAGEMENT, INC. AS ATTORNEY- IN-FACT BY THOMAS M. FORTE		Shingthu		
This form was completed by (print name)		Signature		
, , , , , , , , , , , , , , , , , , ,	,	3/17/11		
Title		Date		
RETURN COMPLETED FORM TO:				
Public Service Co	ommission of SC	Office of Regulatory Staff		
Clerk's Office	OTHER SOUTH OF SO	Attn: Jeanne Gordon		
CIGIN 5 CHICE		Attn: Jeanne Gordon		

Post Office Drawer 11649

Columbia, South Carolina 29211

1401 Main Street, Suite 900

Columbia, South Carolina 29201

(Rev. PSC 11/2010)